



Mr. Tim McCord
DaNite Sign Co.
1640 Harmon Ave.
Columbus Ohio 43223

Dear Mr. McCord:

RE: Columbus Zoo Entry Features Project

It is with great pleasure that I write this letter of reference regarding the work DaNite Sign Company performed for the Columbus Zoo and Aquarium.

DaNite Sign Co. was the successful bidder for the Entry Features project, and delivered a fine finished product. DaNite has been diligent about producing a quality set of signs that are both structurally sound and aesthetically fitting for the first impression our guests have when approaching our new vehicular and visitor entrances to both the Zoo and Zoombezi Bay as well as to our Safari Golf Course.

The Zoo's primary and secondary entrances host electronic signs that provide the opportunity for the Zoo to advertise upcoming events, and spool guest information as needed. DaNite came to the project with the knowledge of electronic display systems. They were able to walk the Zoo through a list of details needed to be addressed so the Zoo had a suitable and functional system at project end. As we continue to learn how to operate our new electronic components to the sign, DaNite has offered programming assistance so our learning curve can be reduced.

The few times the Zoo has had challenges with the mechanics of the sign, DaNite has been responsive and quick to follow-up with service.

DaNite takes great pride in the work that they do. This was evident from the time we interviewed them for the Entry Features Project until the time of project completion. They have offered insightful comments and responded to our needs. The Columbus Zoo and Aquarium looks forward to having DaNite on the bidders list in future projects.

Respectfully,

A handwritten signature in blue ink that reads "Karen A. Schenk". The signature is written in a cursive style.

Karen A. Schenk, ASLA
Project Designer + Landscape Arch.
Columbus Zoo and Aquarium